Odyssey PC Specifications for Windows®-Based Workstations

The following is minimum PC hardware, software and network specifications for deployment of Odyssey Assistant software.

PC Hardware / Settings

Manufacturer / Model	No Preference
Processor*	Intel Core i5 at 3GHz (desktop), 2.3 GHz (laptop), and i5 or m5 (tablet)
	i7 or m7 for Judge Edition
Memory (RAM)	8GB
Virtual Memory Paging File	1x RAM capacity
Disk Space***	80MB free disk space

*We require Intel Core i5 at 3 Ghz or better. We have found the Odyssey performance is significantly degraded with AMD processors.

**Judge Edition can be run on laptops and tablets, however those devices need a minimum screen resolution of 1920x1080 and 8 GB of RAM to properly use the application.

***Users that access more than one site (production, test, conversion, etc) will require an additional 45 MB of free disk space for each additional site.

****The Odyssey Assistant window requires 4:3 aspect ratio for optimal display.

***** Landscape is also supported and will allow viewing of more tabs within the screens of Odyssey

****** Once the computer is set up in the county, it needs to be set for High Performance power mode, however sleep and turn off display settings can still be used. Using High Performance mode keeps the CPU at its rated speed which will result in much better Odyssey performance for the end user.

PC Software

Operating System*	Windows 7 Pro 64 bit, Windows 8 64 bit or Windows 8.1 64 bit
Web Browser***	Internet Explorer® 8, 9, 10 or 11
Word Processor***	MS Word® 2007, 2010 or 2013

* **64bit Operating System is required.**
**Admin right are not required if specific install methods are followed.*
***Web browser required for basic Odyssey functionality; word processor required for forms processing.*
**** Windows 10 is not officially supported in our current release, however it is confirmed by Tyler to be supported for R2016 and 64bit Windows is a requirement.
***** Office 2016 is not officially supported in our current release.
****** Only 32 bit Office works with Odyssey.

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Form/Report/Document Printers
1. Windows compliant laser printers for 8 ½" x 11" paper

*PostScript Compatible HP LaserJet printers are recommended

Case Label Printers (Roll-feed 4" x 3")
1. Zebra TLP 3844-Z Parallel, USB connection
2. Zebra TLP 2844-Z Parallel, USB connection
3. Zebra TLP 2824 Plus
4. Zebra GK420t
5. Zebra GK430t

Receipt Printers (Roll-feed)
1. Epson TM-U375 Parallel or USB connection
2. Epson TM-U220 Parallel or USB connection

*Odyssey support is limited to the exact model(s) specified. Ethernet connection is not supported.